

Chapel Hill Community Resources For People Impacted By COVID-19



There are resources to help people impacted by COVID-19. Email housingandcommunity@townofchapelhill.org if we missed something. Visit www.townofchapelhill.org/coronavirus for the most up-to-date list.



HEALTH RESOURCES

Local COVID-19 Resources: Orange County Health Department. Call 919-913-8088 during 8:30am to 4:30pm Monday to Friday, or visit www.orangecountync.gov/coronavirus.

COVID-19 Vaccines: Vaccines are safe and free. Getting vaccinated will be critical for ending the pandemic, so make a plan to be vaccinated when it's your turn! Learn more about Orange County's COVID-19 vaccination plan at www.orangecountync.gov/getyourshot. To find a vaccine location near you, visit myspot.nc.gov/.

Free COVID-19 Testing: Orange County Health Department. Visit orangecountync.gov/2451/Testing for testing times and locations, including weekday, weekly, and monthly testing events.

Statewide COVID-19 information: Call 2-1-1 or 888-892-1162. Visit covid19.ncdhhs.gov or get text updates by texting COVIDNC to 898211.

Mental Health Phone Lines:

- For anyone: Hope4NC Helpline at 1-855-587-3463
- For older adults: Hope Line at 1-866-578-4673 or 1-866-578-HOPE

Domestic Violence and Rape Crisis Intervention:

- The **Compass Center for Women and Families** office is open Mon-Fri from 9am to 5pm. Their 24 hour domestic violence line is open at 919-929-7122. Their business line, 919-968-4610, is open. Learn more at: www.compassctr.org
- **Orange County Rape Crisis Center:** Their 24 hour helpline is available at 919-967-7273 or by text at 919-967-7273. Learn more at: www.ocrcc.org.



FOOD ASSISTANCE

For anyone in need	<ul style="list-style-type: none">• Dinner & Lunch: The Inter-Faith Council (IFC) serves lunch for pickup Monday – Friday, 11:15am -12:30pm and Saturday & Sunday, 11:15am – 12pm noon at 110 W. Main Street, Carrboro. Dinner for pickup is served Monday – Friday, 5:15pm – 6pm.• Week of groceries: Call IFC at 919-929-6380 and press “0” to schedule a pick-up time.• Box of food: Weekly food bank from 10-11:30am on Wednesdays at Eubanks Park and Ride, 2000 Eubanks Rd.• Bag of food: Every 3rd Saturday, 10am-3pm at RENA Center, 101 Edgar Street, Chapel Hill• 2 bags of food: Every 1st, 3rd, and 5th Saturday of the month from 11-12pm at Hillside Church, 201 Culbreath Road, Chapel Hill, Lower Gravel Parking Lot. A joint ministry of Hillside Church and Point Church.• Food Pickup: Every 4th Wednesday of the month. Must call (919) 245-4354 the day before to schedule appointment slot. Pickup at DSS Hillsborough, 113 Mayo St.
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For children and families	<ul style="list-style-type: none"> • TABLE is doing home-based food delivery to families with children in the Chapel Hill Carrboro City School system. To request food visit www.tablenc.org/request-food. • PORCH has a food program for families with children in the Chapel Hill Carrboro City Schools. If you have children who currently attend school in Chapel Hill or Carrboro, contact chc@porchcommunities.org to ask about enrollment options.
For seniors	<ul style="list-style-type: none"> • Meals on Wheels is delivering meals to older adults once a week. Apply at www.mowocnc.org/apply-meals or call 919-942-2948. • Orange County Senior Center Hot Lunch program provides hot meals for curb-side or indoor dining during the week to qualified Orange County residents who are over 60. Registration is required, to enroll e-mail ijackson@orangecountync.gov or call 919-245-4256. • Orange County Seniors Supplemental Food box program distributes a box of non-perishable groceries once a month to qualified Orange County residents who are over 60. To enroll e-mail shmcpherson@orangecountync.gov or call 919-245-4243.



UTILITY & HOUSING ASSISTANCE

Utilities: Information for local utilities is below.

- **OWASA:** Website: www.owasa.org, Phone: 919-537-4343, Email: info@owasa.org
- **Duke Energy:** Website: www.dukeenergyupdates.com, Phone: 800-769-3766
- **Dominion Energy:** Website: www.dominionenergy.com, Phone: 877-776-2427

Major cellphone carriers, are offering assistance with keeping users connected. Check your specific provider.

Rental and Utility Assistance: There are opportunities for low-income households to receive financial assistance to pay rent, utilities, and other critical household expenses:

- **Emergency Housing Assistance Program:** Available to Orange County residents in housing crisis by providing one-time financial assistance. Contact the Housing Helpline at 919-245-2655 or housinghelp@orangecountync.gov.
- **Inter-Faith Council:** Schedule an appointment by calling **919-929-6380 x2024 on Tuesday mornings at 9am.**

Street Outreach, Harm Reduction, and Deflection (SOHRAD) program is a new effort to connect people experiencing homelessness in Orange County with housing and services. Available Monday-Friday 8am-9pm and Saturday 12pm-9pm. SOHRAD Program Phone: 919-886-3351, SOHRAD Program Email: SOHRAD@orangecountync.gov

Evictions: If you are facing eviction, you can call the County Housing Helpline at 919-245-2655 or call NC 2-1-1. See also the Emergency Housing Assistance Program above.

Fair Housing & COVID-19: If you believe you've experienced Housing Discrimination related to the COVID-19 pandemic, contact [Orange County Human Rights & Relations Department](http://www.orangecountyhumanrights.org) at 919-245-2487.

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EMPLOYMENT

Unemployment Assistance: The fastest and most efficient way to file a claim is to create an online account and file online at www.des.nc.gov or call 888-737-0259.

For local businesses you can get assistance by contacting the **Chapel Hill-Carrboro Chamber of Commerce** at 919-967-7075, info@carolinachamber.org, or at www.carolinachamber.org/covid19.



OTHER RESOURCES

Orange County Hotline: Questions about COVID-19 and/or its impacts in Orange County? Call (919) -913-8088 between the hours of 8:30 a.m. to 4:30 p.m. Monday to Friday. Spanish and other languages available.

Town of Chapel Hill: Here are some helpful phone numbers. Parks and Recreation: 919-968-2784. Public Works: 919-969-5100. Chapel Hill Transit: 919-969-4900. All other Town services: 919-968-2743 or info@townofchapelhill.org. Spanish and Mandarin available.

Call **211** to get information on resources in the community. Open 24/7 and in over 170 languages.

Visit **OC Connect** at <http://thecef.force.com/> for a database of services and resources in Orange County.