

Tropical Storm Chantal Assistance Resource Guide



Sign up for TOWN NEWS

to receive news, events,
stories, and alerts from
the Town of Chapel Hill



Sign up for ORANGE COUNTY ALERTS

to be notified of alerts and
emergencies in your area



DISASTER ASSISTANCE

American Red Cross

(919) 489-6541 or **1-800-RED-CROSS**

24 hours a day

FEMA: National Flood Insurance Program

If you are a policyholder and have been
affected by the storm, learn how to start
your flood insurance claim at:

[floodsmart.gov/recover/start-a-claim](https://www.floodsmart.gov/recover/start-a-claim)

Legal Aid of North Carolina

1-866-219-5262

[LegalAidNC.org](https://www.LegalAidNC.org)

North Carolina Department of Insurance

(855) 408-1212

[NCDol.gov/Consumers/Disaster](https://www.NCDol.gov/Consumers/Disaster)

Crisis Cleanup

(910) 218-1569 or **monkeylink.com/244971**



HOUSING

Emergency Housing Assistance

(919) 245-2800, Monday-Friday, 8 AM – 5 PM

Speak with a social worker at the Department of
Social Services about local support.

Orange County Housing Helpline

(919) 245-2655, Monday-Friday, 10 AM – 4 PM

housinghelp@orangecountync.gov

Emergency rental assistance, eviction assistance,
emergency repairs, and access to homeless services.

NC Housing Search

7-1-1 for T-T-Y, Monday-Friday, 9 AM – 8 PM

[NCHousingSearch.org](https://www.NCHousingSearch.org)

St. Thomas Moore Rent & Utility Assistance

(919) 942-6216, Monday-Friday, 8:30 AM – 11:30 AM

[STMChapelHill.org](https://www.STMChapelHill.org)



BASIC NEEDS



CLOTHES

**Amity United Methodist
Clothes Closet & Food Pantry**
(919) 967-7546

Mondays/Thursday, 10 AM-12 PM

**Carrboro United Methodist
Clothes Closet**
(919) 942-1223



FURNITURE & HOUSEHOLD ITEMS

**Amity United Methodist
Clothes Closet**
(919) 967-7546
Mondays/Thursday, 10 AM-12 PM

**St. Thomas Moore Caring
and Sharing Center**
(919) 942-1040



FOOD

IFC Community Kitchen & Market
(919) 929-6380
info@ifcmailbox.org

Orange Congregations in Mission
(919) 732-6194
OCIMNC.org

PORCH
chc@porchcommunities.org
chapelhill.porchcommunities.org

Meals on Wheels Orange County
(919) 942-2948
MoWOCNC.org

Town Food Distribution
2000 Eubanks Rd
Every 2nd and 4th Wednesday.
Distribution starts at 9:30 AM.
Bring your own bags or boxes.



DIAPERS & PERSONAL HYGIENE PRODUCTS

Diaper Bank of NC
info@ncdiaperbank.org
(919) 886-8085



PET FOOD

**Orange County Animal Services
Pet Food Assistance Program**
(919) 942-7387 (option 2 or 3)
Call first to see if food is available.

Safe Haven Pet Food Pantry
(919) 872-7233
SafeHavenPFP.org

Paws4ever
(919) 241-8438
care@paws4ever.org



ADDITIONAL RESOURCES



AGING SERVICES

**Orange County Department
on Aging**
(919) 245-2015
Helpline: (919) 968-2087



DOMESTIC VIOLENCE

Compass Center
(919) 929-7122
24-hour hotline



SEXUAL ASSAULT

**Orange County Rape
Crisis Center**
(919) 967-7273, 24 hours
OCRCC.org



MENTAL HEALTH

Crisis 988 Lifeline
Text or call: 988
Chat: 988lifeline.org

Alliance Health
(877) 223-4617
Available 24/7

Disaster Distress Helpline
1-800-985-5990

El Futuro
(919) 688-7101
ElFuturo-NC.org

Freedom House Recovery Center
(919) 967-8844
freedomhouserecovery.org



HISPANIC/LATINO COMMUNITY SUPPORT

El Centro Hispano
(919) 945-0132
elcentronc.org



REFUGEE SUPPORT

**Refugee Community
Partnership (RCP)**
(919) 590-5910
RefugeeCommunityPartnership.org

Refugee Support Center
(919) 423-1478
RefugeeSupportCenter.org